

# PREVENT EBT FRAUD

BEWARE OF SKIMS AND SCAMS



- Keep your PIN and card number a secret
- Cover your hand when typing in your PIN
- Try to change your PIN the day before your benefits become available each and every month
- You can change your PIN by calling our customer service line at 1-877-328-9677
- Do not click on any links from text messages regarding your EBT account.
- Watch out for suspicious websites
- Protect your benefits. Change your habits and keep track of your balances daily. There are three ways to check your EBT balance:
  - Online: [www.ebt.ca.gov/cardholder](http://www.ebt.ca.gov/cardholder)
  - Call: 877-328-9677
  - Check your receipt after each purchase.

## HAVE YOUR BENEFITS BEEN STOLEN?

If you believe your food or cash benefits have been stolen, please contact your county office OR call the California EBT Customer Service Helpline at 877-328-9677 as soon as possible to file a claim



PUB 524 (9/22)